



## **ONLINE FEE PAYMENT**

**For online fee payment  
for your ward you have  
to login to your  
e-Care panel Login page  
between  
1<sup>st</sup> to 15<sup>th</sup> Only  
of every Scheduled month.**

### **Note:**

- 1. Before making online fee payment please read below the terms and conditions very carefully.**



## **Terms and Conditions for Online Fee Payment**

These terms and conditions apply to the use of the online service for payment of School Fee for **St. Agnes Loreto Day School**, Lucknow. Please read the terms and conditions carefully. You will be deemed to have accepted these terms and conditions by authorizing a payment through the online payment service. **St. Agnes Loreto Day School**, Lucknow reserves the right to amend these terms and conditions at any time without notice. You should therefore re-read the terms and conditions each time that this service is used.

### **The following is a summary of the key terms of this service:**

- **St. Agnes Loreto Day School**, Lucknow enables users to pay school fee online through e-Care portal of parents of **St. Agnes Loreto Day School**, Lucknow. Online Services are provided through a secure website using Franciscan e-Care online payment system. All such Online Services shall be subject to these Terms and Conditions for Online Services, and the Terms of Use of the **St. Agnes Loreto Day School**, Lucknow's portal, which are incorporated herein by reference.
- **St. Agnes Loreto Day School**, Lucknow shall be entitled at any time without prior notice or any liability to you, to cancel or suspend the Online fee payment services and/or to substitute alternative services, which may or may not be interactive or transactional in nature.
- The credit card information supplied when using this service is processed by the payment gateway of the service provider and is not supplied to the school. The only information supplied to the school is the name of the payer, the bill number and the amount of the payment. It is the sole responsibility of the user of this service to ensure that the information entered in the relevant fields is correct. It is recommended that you take and retain a copy of the transaction for record keeping purposes, and to assist with the resolution of any disputes that may arise from use of this service.
- Your payment will normally reach the **St. Agnes Loreto Day School**, Lucknow account to which you are making a payment within two working days.
- In respect of any failed transactions of any of the Customers, processed through this service, the transaction failure charges payable if any to the Participating Banks, in respect of the failed transactions shall be charged additionally.
- While availing any of the payment method/s offered by us, The School is not responsible and will or take no liability of whatsoever nature in respect of any loss or damage arising directly or indirectly to you out of the decline due to:



- Lack of authorization for any transactions,
- Exceeding the preset limit mutually agreed by you and between your "Bank/s",
- Any payment issues arising out of the transaction,
- Decline of transaction for any other reason/s.

**The fees to be paid by the Customer/Parent shall be computed and paid as specified herein below:**

- Payment may only be made with Visa/MasterCard credit/Debit cards or Net banking.
- **St. Agnes Loreto Day School**, Lucknow does not charge any processing fee or service charges from the students for online payment. However, the students have to pay the charges as applicable by the Payment gateway Service provider.
- GST and other tax / taxes if any applicable, will be charged in addition.(to be collected from customer)

**Transaction Processing Fee to be collected from the Parents -**

- Net Banking Facility Fee Rs. 30/- of the Transaction Amount
- Credit Card Gateway Facility Fee ( Visa / Master) 1.3% of the Transaction Amount
- Debit Card Gateway Facility Fee (Visa / Master) 1.4% of the Transaction Amount

**Refund Policy**

**In case of an error found in the online fee payment given below, the amount will be refunded.**

- During the online payment through credit/debit card if the payment gets debited and the internet goes down due to some external server malfunction or any other similar happening.
- The system fails to generate the required acknowledgment due to internet malfunction
- Payment gets debited twice due to server error.



## Privacy Policy

This privacy policy sets out how **St. Agnes Loreto Day School**, Lucknow uses and protects any information that you give **St. Agnes Loreto Day School**, Lucknow when you use this website. **St. Agnes Loreto Day School**, Lucknow is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement. **St. Agnes Loreto Day School**, Lucknow may change this policy from time to time by updating this page. You should check this page regularly to ensure that you are aware of any changes.

This policy is effective from 01<sup>st</sup>-April-2018.

### What we collect

We may collect the following information:

- Name
- Contact information including email address.
- Demographic information such as postcode, preferences and interests.
- Other information relevant to customer surveys and/or offers.

### What we do with the information we gather.

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customize the website according to your interests.